

When Can I **Get** Info About My Loved One?

You can get info if:

- Your loved one gives verbal or written permission
- You're listed on a HIPAA Authorization form
- Your loved one is **present and does not object** when info is shared
- Your loved one is **unable to communicate**, and you are their personal representative, or the provider uses professional judgment to share info for their care





www.caregiveraction.org/hipaa-and-schizophrenia